

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

Total Unduplicated Client Count for Quarter: 7.432

Total Cases Closed in Quarter: 7.750

Total Units of Service for Quarter (Unit=1 Hour): 36.228

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

| | |
|---|--------------|
| 60-64: | 1.687 |
| 65-74: | 2.956 |
| 75-84: | 1.827 |
| 85+: | 756 |
| Client Declined to Provide Information: | 206 |
| Total: | 7.432 |

CLIENT GENDER

| | |
|---|--------------|
| Male: | 2.714 |
| Female: | 4.717 |
| Client Declined to Provide Information: | 185 |
| Total: | 7.616 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-------|
| Frail/Disabled: | 2.333 |
| Homebound: | 181 |
| Lives Alone: | 3.251 |
| Institutionalized: | 68 |
| Suspected Victim of Elder Abuse/Exploitation: | 219 |
| Limited English: | 1.172 |
| Rural: | 1.478 |
| Greatest Economic Need (Minority): | 1.543 |

CLIENT RACE

| | |
|---|--------------|
| Two or More Races: | 275 |
| Caucasian: | 5.262 |
| African American: | 573 |
| Native American/Native Alaskan: | 66 |
| Asian/Pacific Islander | |
| Asian Indian: | 41 |
| Cambodian: | 4 |
| Chinese: | 188 |
| Filipino: | 131 |
| Japanese: | 38 |
| Korean: | 32 |
| Laotian: | 3 |
| Vietnamese: | 66 |
| Guamanian: | 3 |
| Hawaiian: | 9 |
| Samoan: | 7 |
| Other Asian/Pacific Islander: | 67 |
| Race Unknown/Some Other Race: | 467 |
| Client Declined to Provide Information: | 200 |
| Total: | 7.432 |

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Greatest Economic Need (Non-Minority): 1,871

Greatest Economic Need (Minority Status Unknown): 171

CLIENT ETHNICITY

Hispanic/Latino: 1,393

CASES OPENED IN QUARTER
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 413

A2. Contracts/Warranties: 317

A3. Other Consumer/Finance: 603

268 88 10

213 63 4

391 84 6

EMPLOYMENT

B1. Discrimination: 10

B2. Other Employment: 99

7 3 0

65 18 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 190

C2. Conservatorship: 97

C3. Other Family: 106

127 32 7

41 32 10

63 33 5

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 320

D2. Medicare: 116

D3. Other Health/Community Based Care: 138

175 102 9

59 45 2

82 30 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1,382

916 236 95

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| | | | | |
|--|-------|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 414 | 268 | 94 | 18 |
| E3. Other Housing: | 295 | 193 | 61 | 1 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 195 | 126 | 50 | 6 |
| F2. Supplemental Security Income (SSI): | 234 | 130 | 58 | 13 |
| F3. Pensions/Retiree Benefits: | 43 | 41 | 4 | 0 |
| F4. Other Income Maintenance: | 139 | 78 | 45 | 10 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 65 | 58 | 10 | 10 |
| G2. Elder Abuse/Neglect/Exploitation: | 254 | 195 | 51 | 53 |
| G3. Other Individual Rights: | 301 | 177 | 83 | 1 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1,418 | 878 | 462 | 5 |
| H2. Advance Health Care Directives (AHCD): | 470 | 156 | 288 | 0 |
| H3. Financial Powers of Attorney: | 497 | 187 | 271 | 0 |
| H4. Other Miscellaneous: | 417 | 235 | 93 | 17 |
| TOTAL CASES OPENED IN QUARTER: | | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 5.129 | 2.336 | 285 |

TOTAL ESTIMATED CASE WORK HOURS SPENT: 35.401

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 108

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 305

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 170

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: